

FirstClass Core Features				
Cross Platform	6	7	7.1	8.0
Linux (Client)				•
Windows 2003 Server (Server)				•
Mac OS X (Client)			•	•
Macintosh OS X (Server)			•	•
Mac OS (Client)	•	•	•	•
Windows 95/98/2000/XP (Client)	•	•	•	•
Windows 2000 (Server)	•	•	•	•
Windows NT (Server)	•	•	•	
Macintosh OS 9 (Server)	•	•	•	
Access Methods	6	7	7.1	8.0
FirstClass Plugin for Microsoft Internet Explorer				•
Mobile Web Interface (PocketPC, Palm, etc.)		•	•	•
Palm Sync		•	•	•
FirstClass Client	•	•	•	•
Work offline using FirstClass Personal	•	•	•	•
Telephone / Cellular	•	•	•	•
Command Line Interface	•	•	•	•
Web Interface	•	•	•	•
POP3/IMAP Email Clients	•	•	•	•
User Features	6	7	7.1	8.0
Enhancements to FirstClass Stationery				•
Support for Tables in messages and documents				•
Import tables from external sources				•
Change column/row columns, table width %				•
Change color of borders, visible or invisible lines				•
Integrated with Internet Services for handling HTML email				•
Client controlled encryption settings				•
HTML outbound mail				•
Smart image paste with automatic conversion to PNG or JPEG				•
Display user disk usage on status bar				•
Embedded recordings				•
Shared documents				•
New FirstClass Plugin for Internet Explorer				•
Displays like explore view of Desktop				•
Completely embedded in browser				•
Navigate using browsers back and forward buttons				•
Embed FirstClass content into web pages				•
View Manager adds enhancement flexibility for displaying items				•
Enhanced 'Explore' view			•	•
Inbound HTML securely decoded in message body		•	•	•
Drag-and-drop message and document attachments		•	•	•
Zoom view feature for messages, documents, and images		•	•	•

User-defined zoom view default setting		•	•	•
User-defined document background image and color selection		•	•	•
Full screen presentation view		•	•	•
Presentation templates		•	•	•
Image rotation in the attachment viewer		•	•	•
Select similar items search command		•	•	•
Enhanced message and document printing (headers, footers, rotate)		•	•	•
Expanded character limitation (up to 31 characters to name FirstClass objects)		•	•	•
Name sort added to Who's Online directory search		•	•	•
Alternate selection of POP3 accounts for mail retrieval		•	•	•
Icon set enhanced and expanded		•	•	•
Toolbars display icons with or without text		•	•	•
Ruler control	•	•	•	•
My Web Site (formerly Personal Home Page)	•	•	•	•
Personal Conferences	•	•	•	•
Text styles	•	•	•	•
Hyperlinks and markers	•	•	•	•
Message unsend	•	•	•	•
Message history	•	•	•	•
Message and Conference undelete	•	•	•	•
Embedding of links to URLs within messages	•	•	•	•
URL detection and auto browser launch	•	•	•	•
Spell checker	•	•	•	•
Online Help tool	•	•	•	•
Search engine	•	•	•	•
Auto-signature	•	•	•	•
Paragraph formatting	•	•	•	•
Customizable user view (font, color, background)	•	•	•	•
Customizable toolbars	•	•	•	•
Real-time form updating	•	•	•	•
Personal résumé page	•	•	•	•
Personal stationery	•	•	•	•
Document stationery	•	•	•	•
Who's Online directory search	•	•	•	•
Real-time instant messaging	•	•	•	•
Personal and public URL bookmark library	•	•	•	•
Publish FirstClass documents in HTML to the web	•	•	•	•
Drag-and-drop graphics into messages and documents	•	•	•	•
Separate message forward and reply preferences	•	•	•	•
Upload text files as FirstClass documents	•	•	•	•
Folder transfers	•	•	•	•
Audio playback of messages and voice greetings	•	•	•	•
Audio file attachments in messages and documents	•	•	•	•
QuickTime® client viewer plug-in	•	•	•	•

Enhanced settings files management from login screen	•	•	•	•
Auto reply and auto forward to local or Internet mail	•	•	•	•
Email-enabled pager and cellphone message forwarding	•	•	•	•
FirstClass Notifier	•	•	•	•
Online reference documentation	•	•	•	•
Conferences (collaborative workspaces)	•	•	•	•
Message Management	6	7	7.1	8.0
Filtered Mailbox views				•
Conferences for message filing (no need for unique names)				•
COBRA Mail Rules Engine to manage incoming messages			•	•
Enhanced Search capabilities			•	•
Mailbox permissions		•	•	•
Message threading and summaries	•	•	•	•
Personal mail sorting	•	•	•	•
Calendar	6	7	7.1	8.0
Default Event Reminder preference settings				•
Participants can change their own reminder settings				•
Reminder Snooze feature				•
Support for 'no time' events (holidays, birthdays, etc.)				•
Tentative acceptance of new events				•
Ability to import/export events using vCal and Blackberry formats				•
Participants can change color / category of events				•
Optional delivery of Calendar Events to Mailboxes				•
Improved and multiple Calendar views				•
Today Mini-month pane for easy navigation				•
'Daytimer' look Calendar view			•	•
Visual preview of participant & resource availability		•	•	•
Dynamic scheduling bar for event time slot assignment and summary display		•	•	•
Meeting schedule conflict notification (events, resources, & other participants)		•	•	•
Visual preview of meeting invitation status for each participant (accepted, declined, or not responded)		•	•	•
Edit individual events within a repeating scheduled event		•	•	•
Time Zone selection for events and tasks		•	•	•
Automatic Time Zone adjustment for event participants		•	•	•
Enhanced calendar views and printing options		•	•	•
User-customized work day schedule (start time, length, default event duration, etc)		•	•	•
Personal/Resource calendar	•	•	•	•
Group calendar	•	•	•	•

Contact Manager (Formerly 'Address Book')	6	7	7.1	8.0
Rolodex style index card view				•
Include rich content to each card including links to messages, pictures, etc.				•
Alphabetical navigation buttons				•
Export personal addresses in vCard, Outlook, Blackberry, and FirstClass				•
Choice of different contact form layouts				•
'Instant Lookup' feature easily opens selected contacts				•
Shared Contacts				•
Initiate a telephone call to contact (with Voice Services)				•
Enhanced address book printing (multiple layouts)		•	•	•
Instant Messaging and Presence Management	6	7	7.1	8.0
FirstClass Instant Messaging with Integrated Presence Management				•
User Privilege to manage presence display				•
Online users listed in bold text in messages, etc.				•
Conference summary bar indicator shows users in conference				•
Send a transcript of IM session				•
Moderated IM sessions				•
Styled and colored text, tables, graphics, attachments				•
'Push to Talk' to insert audio in IM session				•
Enable "late" participants to "catch up" with previous information				•
Pause mode				•
Web Interface	6	7	7.1	8.0
Livelihood web interface				•
FirstClass web client skins				•
Improved FirstClass web interfaces				•
Personal Web Pages			•	•
Webmail interface			•	•
Enhanced web interface		•	•	•
Standard web interface		•	•	•
Mobile web interface		•	•	•
Enhanced user logout		•	•	•
Form-based login authentication		•	•	•
Single sign-on toolkit		•	•	•
User access to contacts, preferences, résumé and special forms	•	•	•	•
User access to registration and password change	•	•	•	•
Table manager/personal mail sorting	•	•	•	•
Multi-File operations	•	•	•	•
Folder creation	•	•	•	•
Rename documents, files, folders, conferences	•	•	•	•
Address completion	•	•	•	•

Palm Sync	6	7	7.1	8.0
Unsent messages transferred from handheld device to FirstClass		•	•	•
Unread messages transferred from FirstClass to handheld device		•	•	•
HotSync® options rules supported for messaging conduit		•	•	•
Category synchronization in address book, to-do list and memo pad		•	•	•
Show in List field for Address Entry Details supported		•	•	•
Multiple email address synchronization with a single entry		•	•	•
Private setting supported		•	•	•
Time zone synchronization		•	•	•
Individual event changes in a repeating event synchronization		•	•	•
Palm™ OS handheld sync for calendar, To-do list, memos and address book	•	•	•	•
Unified Communications	6	7	7.1	8.0
New Intel Dialogic hardware support				•
Telephone access to FirstClass (messages, contacts, calendar, etc.)				•
FirstClass 'Call User' (call user or contact from Client or web)				•
Additional Telephone User Interfaces (TUIs)				•
High capacity PRI network interface supporting T1 PRI and up to 48 channels			•	•
TUI (Telephony User Interface) account setup wizard			•	•
Access to Read messages via TUI			•	•
TUI access to Message History			•	•
Administrator-controlled 'operator revert' dialable number at OU level			•	•
Support for CDRs (Call Detail Reports)			•	•
Text-to-Speech (TTS) playback of email messages	•	•	•	•
Message-Waiting-Indicator (MWI) support	•	•	•	•
Support for Voice and Fax messages	•	•	•	•
Multiple, customizable voice greetings	•	•	•	•
Voice Menus	•	•	•	•
Voice Services server clustering for enhanced scalability	•	•	•	•
Security	6	7	7.1	8.0
Support for S/MIME encrypted email				•
Enhanced SPAM reduction features				•
Strong FCP encryption using CAST-128				•
Block spam with keywords in the body of messages				•
Administrator controlled password change/disable				•
Administrator controlled Secure Connection Option				•
Administrator controlled Upload Restrictions				•
Integration with Symantec Antivirus Scan Engine				•
Attack detection and prevention tools				•
Enforce minimum Client version				•
SSL Support for Internet protocols			•	•
Spam Management features			•	•

Attachment Blocking			•	•
Monitoring internet mail for profanity, irresponsible email etiquette			•	•
COBRA Mail Rules Engine to block or filter incoming messages			•	•
RBL (Real-time Blackhole List) Support			•	•
Inbound HTML securely decoded in message body		•	•	•
External images are not displayed in HTML email		•	•	•
Messages and Attachments not saved locally	•	•	•	•
FirstClass Client encrypted connection	•	•	•	•
Spam/UCE filter	•	•	•	•
IP filtering	•	•	•	•
Server Administration	6	7	7.1	8.0
Removal of limitations for names/numbers where possible				•
Increased server performance for large scale sites				•
Audit Enhancements (Trash Collection) optimized				•
Improved Resource handling				•
Server Pause feature for Snapshot backups				•
Client Resource Management				•
Controls to provide groups with ability to print FirstClass content				•
Printing: HIPAA compliance for medical facilities				•
Automated FirstClass Administration				•
External authentication / single sign-on				•
FirstClass Scripting substantially enhanced (formerly Batch Admin)				•
Group-restricted Sub-administration				•
Directory Field Display Options				•
New Administration Tools				•
Administrator controlled password change/disable				•
Internet Services option to run as a Windows service				•
Many new privileges for groups and users				•
Desktop Modeling Enhancements				•
Group support for Voice Services features		•	•	•
Time zone selection by Organizational Unit (OU)		•	•	•
Directory partitioning by group		•	•	•
Advanced directory filtering		•	•	•
Enhanced and new FirstClass Scripting commands		•	•	•
Field substitution in FirstClass Scripting		•	•	•
Enhanced logging		•	•	•
Pre-configured Business Edition post office		•	•	•
Pre-configured Education Edition post office		•	•	•
Electronic licensing using online FirstClass Scripting		•	•	•
Organizational Unit (OU) Support		•	•	•
Organizational Unit field included in Directory view		•	•	•
Internet and Voice Services clustering for enhanced scalability	•	•	•	•
High performance FirstClass client login	•	•	•	•
Server to server gateways	•	•	•	•
Real-time web publishing in HTML/HTTP	•	•	•	•

Conference Groups	•	•	•	•
Real-time sending of User Forms by server	•	•	•	•
Directory filtering	•	•	•	•
Multiple character set support	•	•	•	•
Disk storage quota control	•	•	•	•
Core server runs as a Windows service	•	•	•	•
Multiple disk volumes	•	•	•	•
Post Office mirroring	•	•	•	•
User Login failure timeouts	•	•	•	•
Multiple domain support	•	•	•	•
Dedicated Internet Services network sessions	•	•	•	•
Orgdir Diagnostics	•	•	•	•
Server monitor displays current server activities in real-time	•	•	•	•
Session monitor displays current user activities in real-time	•	•	•	•
Diagnostic reporting tool	•	•	•	•
Disk usage report	•	•	•	•
User statistics report	•	•	•	•
Server statistics report	•	•	•	•
Server daily log report	•	•	•	•
FirstClass Scripting	•	•	•	•
FirstClass Designer for custom forms development	•	•	•	•
Standards Support				
CIFS / SMB (File-serving)				•
S/MIME				•
UTF-8 / Unicode (Internet Services message handling)				•
POP, IMAP, and LDAP over SSL			•	•
SMTP AUTH			•	•
RBL (Real-time Blackhole List) Support			•	•
WAP/WML wireless template toolkit		•	•	•
LDAP and Finger Directory clients	•	•	•	•
HTTP over SSL	•	•	•	•
POP3	•	•	•	•
IMAP4	•	•	•	•
SMTP	•	•	•	•
HTTP	•	•	•	•
XML-based template support	•	•	•	•
FTP	•	•	•	•
TCP and UDP protocol support	•	•	•	•
IPX protocol support	•	•	•	•
AppleTalk protocol support	•	•	•	•

Development, Integration & Migration Tools				
FirstClass Directory Services				
Support for user maintenance via LDAP v.3				•
Provide access to FirstClass directories from LDAP v.3 clients				•
Enabling external authentication through LDAP v.3				•
FirstClass Connector for Lotus Notes			•	•
FirstClass Connector for Microsoft® Exchange		•	•	•
FirstClass Migrator for Microsoft Exchange		•	•	•
FirstClass Migrator for Microsoft Outlook		•	•	•
FirstClass Rapid Application Developer (RAD)	•	•	•	•
FirstClass Rapid Application Developer unlimited licensing	•	•	•	•