

FIRSTCLASS[®]

FirstClass Core Features Comparison	7.1	8	8.1	8.2	8.3
Cross Platform	7.1	8	8.1	8.2	8.3
Linux High Capacity Server					•
Linux (Server)				•	•
Linux (Client)		•	•	•	•
Windows 2003 Server (Server)		•	•	•	•
Mac OS X (Client)	•	•	•	•	•
Macintosh OS X (Server)	•	•	•	•	•
Mac OS (Client)	•	•	•	•	•
Windows 95/98/2000/XP (Client)	•	•	•	•	•
Windows 2000 (Server)	•	•	•	•	•
Access Methods	7.1	8	8.1	8.2	8.3
Enhancements enable users to synchronize Contacts, Calendar, My Documents, and Bookmarks one level deep while working offline					•
FirstClass Plugin for Microsoft Internet Explorer		•	•	•	•
Mobile Web Interface (PocketPC, Palm, etc.)	•	•	•	•	•
Palm Sync	•	•	•	•	•
FirstClass Client	•	•	•	•	•
Work offline using FirstClass Personal	•	•	•	•	•
Telephone / Cellular	•	•	•	•	•
Command Line Interface	•	•	•	•	•
Web Interface	•	•	•	•	•
POP3/IMAP Email Clients	•	•	•	•	•
User Features	7.1	8	8.1	8.2	8.3
Ability to switch between Explore and Classic mode with a click of a button					•
Workspace Templates allow users to choose pre-built Workspace templates from a simple menu					•
Direct high-fidelity cut and paste from web browsers for easy import of web content					•
additional image editing capabilities will be provided					•
Support will be provided for the use of PNG graphics for all customizations					•
Support will be provided for picture thumbnailing					•
Ability to add bookmarks into FirstClass from various Web Browsers					•

User Features Continued	7.1	8	8.1	8.2	8.3
Bookmarks toolbar button for one-step access to saved bookmarks					•
Document templates to ease the creation of new documents.					•
Photo Thumbnailing for quick, easy management of pictures.					•
File Storage container on the FirstClass Desktop to manage files					•
New Explore View Interface with application launch buttons				•	•
Calendars enable users to specify background colours for working & non-working hours			•	•	•
Search options have been enhanced, including the ability to save search types			•	•	•
Toolbars enhanced to add mail rules and saved searches on the toolbar			•	•	•
Content Editor enhanced to enable users to save text formatting as a style			•	•	•
Documents now collect the same history as messages			•	•	•
Enhancements to FirstClass Stationery		•	•	•	•
Support for Tables in messages and documents		•	•	•	•
Import tables from external sources		•	•	•	•
Change column/row columns, table width %		•	•	•	•
Change color of borders, visible or invisible lines		•	•	•	•
Integrated with Internet Services for handling HTML email		•	•	•	•
Client controlled encryption settings		•	•	•	•
HTML outbound mail		•	•	•	•
Smart image paste with automatic conversion to PNG or JPEG		•	•	•	•
Display user disk usage on status bar		•	•	•	•
Embedded recordings		•	•	•	•
Shared documents		•	•	•	•
New FirstClass Plugin for Internet Explorer		•	•	•	•
Displays like explore view of Desktop		•	•	•	•
Completely embedded in browser		•	•	•	•
Navigate using browsers back and forward buttons		•	•	•	•
Embed FirstClass content into web pages		•	•	•	•
View Manager adds enhancement flexibility for displaying items		•	•	•	•
Enhanced 'Explore' view	•	•	•	•	•
Inbound HTML securely decoded in message body	•	•	•	•	•
User-defined zoom view default setting	•	•	•	•	•
User-defined document background image and color selection	•	•	•	•	•
Full screen presentation view	•	•	•	•	•
Presentation templates	•	•	•	•	•
Image rotation in the attachment viewer	•	•	•	•	•
Select similar items search command	•	•	•	•	•
Enhanced message and document printing (headers, footers, rotate)	•	•	•	•	•

User Features Continued	7.1	8	8.1	8.2	8.3
Expanded character limitation (up to 31 characters to name FirstClass objects)	•	•	•	•	•
Name sort added to Who's Online directory search	•	•	•	•	•
Alternate selection of POP3 accounts for mail retrieval	•	•	•	•	•
Icon set enhanced and expanded	•	•	•	•	•
Toolbars display icons with or without text	•	•	•	•	•
Ruler control	•	•	•	•	•
My Web Site	•	•	•	•	•
Personal Conferences	•	•	•	•	•
Text styles	•	•	•	•	•
Hyperlinks and markers	•	•	•	•	•
Message unsend	•	•	•	•	•
Message history	•	•	•	•	•
Message and Conference undelete	•	•	•	•	•
Embedding of links to URLs within messages	•	•	•	•	•
URL detection and auto browser launch	•	•	•	•	•
Spell checker	•	•	•	•	•
Online Help tool	•	•	•	•	•
Search engine	•	•	•	•	•
Auto-signature	•	•	•	•	•
Paragraph formatting	•	•	•	•	•
Customizable user view (font, color, background)	•	•	•	•	•
Customizable toolbars	•	•	•	•	•
Real-time form updating	•	•	•	•	•
Personal résumé page	•	•	•	•	•
Personal stationery	•	•	•	•	•
Document stationery	•	•	•	•	•
Who's Online directory search	•	•	•	•	•
Real-time instant messaging	•	•	•	•	•
Personal and public URL bookmark library	•	•	•	•	•
Publish FirstClass documents in HTML to the web	•	•	•	•	•
Drag-and-drop graphics into messages and documents	•	•	•	•	•
Separate message forward and reply preferences	•	•	•	•	•
Upload text files as FirstClass documents	•	•	•	•	•
Folder transfers	•	•	•	•	•
Audio playback of messages and voice greetings	•	•	•	•	•
Audio file attachments in messages and documents	•	•	•	•	•
QuickTime® client viewer plug-in	•	•	•	•	•
Enhanced settings files management from login screen	•	•	•	•	•
Auto reply and auto forward to local or Internet mail	•	•	•	•	•
Email-enabled pager and cellphone message forwarding	•	•	•	•	•
FirstClass Notifier	•	•	•	•	•

Message Management	7.1	8	8.1	8.3	8.3
From name in messages will be user-selectable from a list of aliases					•
Local internet address validation					•
Reply button with drop down options and a condensed mail envelope view					•
Message functionality has been greatly enhanced, enabling users to:			•	•	•
Specify default cursor placement in replies and quotes			•	•	•
Specify detail in the tag lines that describes quoted text in a reply			•	•	•
Specify when to play recordings by default when opening a message			•	•	•
Filtered Mailbox views		•	•	•	•
Conferences for message filing (no need for unique names)		•	•	•	•
COBRA Mail Rules Engine to manage incoming messages	•	•	•	•	•
Enhanced Search capabilities	•	•	•	•	•
Mailbox permissions	•	•	•	•	•
Message threading and summaries	•	•	•	•	•
Personal mail sorting	•	•	•	•	•
Calendar	7.1	8	8.1	8.2	8.3
Enhanced printing capabilities					•
VCal support enhanced to automatically convert to calendar event on an import from a message					•
Drag and drop a message or document into the calendar to create a new event					•
System Events Calendar helps Administrators to automate any additional tasks they want to run at various intervals, for tracking and reporting.			•	•	•
Default Event Reminder preference settings		•	•	•	•
Participants can change their own reminder settings		•	•	•	•
Reminder Snooze feature		•	•	•	•
Support for 'no time' events (holidays, birthdays, etc.)		•	•	•	•
Tentative acceptance of new events		•	•	•	•
Ability to import/export events using vCal and Blackberry formats		•	•	•	•
Participants can change color / category of events		•	•	•	•
Optional delivery of Calendar Events to Mailboxes		•	•	•	•
Improved and multiple Calendar views		•	•	•	•
Today Mini-month pane for easy navigation		•	•	•	•
'Daytimer' look Calendar view	•	•	•	•	•
Visual preview of participant & resource availability	•	•	•	•	•
Dynamic scheduling bar for event time slot assignment and summary display	•	•	•	•	•
Meeting schedule conflict notification (events, resources, & other participants)	•	•	•	•	•
Visual preview of meeting invitation status for each participant (accepted, declined, or not responded)	•	•	•	•	•

Calendar Continued	7.1	8	8.1	8.2	8.3
Edit individual events within a repeating scheduled event	•	•	•	•	•
Time Zone selection for events and tasks	•	•	•	•	•
Automatic Time Zone adjustment for event participants	•	•	•	•	•
Enhanced calendar views and printing options	•	•	•	•	•
User-customized work day schedule (start time, length, default event duration, etc)	•	•	•	•	•
Personal/Resource calendar	•	•	•	•	•
Group calendar	•	•	•	•	•
Contact Manager	7.1	8	8.1	8.2	8.3
Rolodex style index card view		•	•	•	•
Include rich content to each card including links to messages, pictures, etc.		•	•	•	•
Alphabetical navigation buttons		•	•	•	•
Export personal addresses in vCard, Outlook, Blackberry, and FirstClass		•	•	•	•
Choice of different contact form layouts		•	•	•	•
'Instant Lookup' feature easily opens selected contacts		•	•	•	•
Shared Contacts		•	•	•	•
Initiate a telephone call to contact (with Voice Services)		•	•	•	•
Enhanced address book printing (multiple layouts)	•	•	•	•	•
Instant Messaging and Presence Management	7.1	8	8.1	8.2	8.3
FirstClass Instant Messaging with Integrated Presence Management		•	•	•	•
User Privilege to manage presence display		•	•	•	•
Online users listed in bold text in messages, etc.		•	•	•	•
Conference summary bar indicator shows users in conference		•	•	•	•
Send a transcript of IM session		•	•	•	•
Moderated IM sessions		•	•	•	•
Styled and colored text, tables, graphics, attachments		•	•	•	•
'Push to Talk' to insert audio in IM session		•	•	•	•
Enable "late" participants to "catch up" with previous information		•	•	•	•
Pause mode		•	•	•	•
Web Interface	7.1	8	8.1	8.2	8.3
Easy-to-use page creator allows users to quickly and easily create a wide variety of web objects					•
Multiple skins allow users to choose a variety of backgrounds					•
Automatic navigation menus and support for automatic headline generation and navigation					•
Blogging built into FirstClass along with support for RSS					•

Web Interface Continued	7.1	8	8.1	8.2	8.3
Podcasting support allows sites to set up audio broadcasts from FirstClass.					•
Ability to create Web Folders and Web Lists					•
Screenreader web client			•	•	•
Enhanced forms that include support for suRBL			•	•	•
Livelihood web interface		•	•	•	•
FirstClass web client skins		•	•	•	•
Improved FirstClass web interfaces		•	•	•	•
Personal Web Pages	•	•	•	•	•
Webmail interface	•	•	•	•	•
Enhanced web interface	•	•	•	•	•
Standard web interface	•	•	•	•	•
Mobile web interface	•	•	•	•	•
Enhanced user logout	•	•	•	•	•
Form-based login authentication	•	•	•	•	•
Single sign-on toolkit	•	•	•	•	•
User access to contacts, preferences, résumé and special forms	•	•	•	•	•
User access to registration and password change	•	•	•	•	•
Table manager/personal mail sorting	•	•	•	•	•
Multi-File operations	•	•	•	•	•
Folder creation	•	•	•	•	•
Rename documents, files, folders, conferences	•	•	•	•	•
Address completion	•	•	•	•	•
Screen reader functionality via web	•	•	•	•	•
Mobility	7.1	8	8.1	8.2	8.3
Users will be able to configure up to four devices for FirstClass to synchronize with a business mobile phone, a personal mobile phone, and a PDA such as a PocketPC device all at the same time					•
FirstClass Contacts have been enhanced to enable users to designate which contacts should go to which device if the user so chooses.					•
Support for SynchML to provide bi-directional wireless syncing of contacts, calendars, and tasks					•
Enables users with portable computers to access their FirstClass server over a wide range of data networks including dial-up, wireless ethernet (802.11x), and wireless cellular (1X, GPRS, 3G) with very good performance.				•	•
FirstClass can be configured to support push (via SMTP and mail rules) and pull (via POP/IMAP) access to email from mobile devices				•	•

Mobility Continued	7.1	8	8.1	8.2	8.3
FirstClass supports a specialized Mobile web interface that is specifically designed and optimized for use from handheld devices that support web browsing including PocketPC, Palm/Treo, Blackberry, and Smartphone devices				•	•
Unsent messages transferred from handheld device to FirstClass	•	•	•	•	•
Unread messages transferred from FirstClass to handheld device	•	•	•	•	•
HotSync® options rules supported for messaging conduit	•	•	•	•	•
Category synchronization in address book, to-do list and memo pad	•	•	•	•	•
Show in List field for Address Entry Details supported	•	•	•	•	•
Multiple email address synchronization with a single entry	•	•	•	•	•
Private setting supported	•	•	•	•	•
Time zone synchronization	•	•	•	•	•
Individual event changes in a repeating event synchronization	•	•	•	•	•
Palm™ OS handheld sync for calendar, To-do list, memos and address book	•	•	•	•	•
Unified Communications	7.1	8	8.1	8.2	8.3
New Intel Dialogic hardware support		•	•	•	•
Telephone access to FirstClass (messages, contacts, calendar, etc.)		•	•	•	•
FirstClass 'Call User' (call user or contact from Client or web)		•	•	•	•
Additional Telephone User Interfaces (TUIs)		•	•	•	•
High capacity PRI network interface supporting T1 PRI and up to 48 channels	•	•	•	•	•
TUI (Telephony User Interface) account setup wizard	•	•	•	•	•
Access to Read messages via TUI	•	•	•	•	•
TUI access to Message History	•	•	•	•	•
Administrator-controlled 'operator revert' dialable number at OU level	•	•	•	•	•
Support for CDRs (Call Detail Reports)	•	•	•	•	•
Text-to-Speech (TTS) playback of email messages	•	•	•	•	•
Message-Waiting-Indicator (MWI) support	•	•	•	•	•
Support for Voice and Fax messages	•	•	•	•	•
Multiple, customizable voice greetings	•	•	•	•	•
Voice Menus	•	•	•	•	•
Voice Services server clustering for enhanced scalability	•	•	•	•	•
Security	7.1	8	8.1	8.2	8.3
Support for S/MIME encrypted email		•	•	•	•
Enhanced SPAM reduction features		•	•	•	•
Strong FCP encryption using CAST-128		•	•	•	•
Block spam with keywords in the body of messages		•	•	•	•
Administrator controlled password change/disable		•	•	•	•
Administrator controlled Secure Connection Option		•	•	•	•

Security Continued	7.1	8	8.1	8.2	8.3
Administrator controlled Upload Restrictions		•	•	•	•
Integration with Symantec Antivirus Scan Engine		•	•	•	•
Attack detection and prevention tools		•	•	•	•
Enforce minimum Client version		•	•	•	•
SSL Support for Internet protocols	•	•	•	•	•
Spam Management features	•	•	•	•	•
Attachment Blocking	•	•	•	•	•
Monitoring internet mail for profanity, irresponsible email etiquette	•	•	•	•	•
COBRA Mail Rules Engine to block or filter incoming messages	•	•	•	•	•
RBL (Real-time Blackhole List) Support	•	•	•	•	•
Inbound HTML securely decoded in message body	•	•	•	•	•
External images are not displayed in HTML email	•	•	•	•	•
Messages and Attachments not saved locally	•	•	•	•	•
FirstClass Client encrypted connection	•	•	•	•	•
Spam/UCE filter	•	•	•	•	•
IP filtering	•	•	•	•	•
Server Administration	7.1	8	8.1	8.2	8.3
Automated Client upgrades					•
Application Developer rule extends the rule triggers to include rules that run when items are open, or modified			•	•	•
Two new permissions enabling admins and conference controllers to remove a conference or calendar from the Directory			•	•	•
Conference Groups have now changed to Container templates that enable administrators to assign permissions and view properties to several containers all at the same time			•	•	•
Three new privilege groups have been added to allow a number of administrative tasks to be completely automated			•	•	•
Removal of limitations for names/numbers where possible		•	•	•	•
Increased server performance for large scale sites		•	•	•	•
Audit Enhancements (Trash Collection) optimized		•	•	•	•
Improved Resource handling		•	•	•	•
Server Pause feature for Snapshot backups		•	•	•	•
Client Resource Management		•	•	•	•
Controls to provide groups with ability to print FirstClass content		•	•	•	•
Printing: HIPAA compliance for medical facilities		•	•	•	•
Automated FirstClass Administration		•	•	•	•
External authentication / single sign-on		•	•	•	•
FirstClass Scripting substantially enhanced (formerly Batch Admin)		•	•	•	•
Group-restricted Sub-administration		•	•	•	•

Server Administration	7.1	8	8.1	8.2	8.3
Directory Field Display Options		•	•	•	•
New Administration Tools		•	•	•	•
Administrator controlled password change/disable		•	•	•	•
Internet Services option to run as a Windows service		•	•	•	•
Many new privileges for groups and users		•	•	•	•
Desktop Modeling Enhancements		•	•	•	•
Group support for Voice Services features	•	•	•	•	•
Time zone selection by Organizational Unit (OU)	•	•	•	•	•
Directory partitioning by group	•	•	•	•	•
Advanced directory filtering	•	•	•	•	•
Enhanced and new FirstClass Scripting commands	•	•	•	•	•
Field substitution in FirstClass Scripting	•	•	•	•	•
Enhanced logging	•	•	•	•	•
Pre-configured Business Edition post office	•	•	•	•	•
Pre-configured Education Edition post office	•	•	•	•	•
Electronic licensing using online FirstClass Scripting	•	•	•	•	•
Organizational Unit (OU) Support	•	•	•	•	•
Organizational Unit field included in Directory view	•	•	•	•	•
Internet and Voice Services clustering for enhanced scalability	•	•	•	•	•
High performance FirstClass client login	•	•	•	•	•
Server to server gateways	•	•	•	•	•
Real-time web publishing in HTML/HTTP	•	•	•	•	•
Conference Groups	•	•	•	•	•
Real-time sending of User Forms by server	•	•	•	•	•
Directory filtering	•	•	•	•	•
Multiple character set support	•	•	•	•	•
Disk storage quota control	•	•	•	•	•
Core server runs as a Windows service	•	•	•	•	•
Multiple disk volumes	•	•	•	•	•
Post Office mirroring	•	•	•	•	•
User Login failure timeouts	•	•	•	•	•
Multiple domain support	•	•	•	•	•
Dedicated Internet Services network sessions	•	•	•	•	•
Orgdir Diagnostics	•	•	•	•	•
Server monitor displays current server activities in real-time	•	•	•	•	•
Session monitor displays current user activities in real-time	•	•	•	•	•

Server Administration Continued	7.1	8	8.1	8.2	8.3
Diagnostic reporting tool	•	•	•	•	•
Disk usage report	•	•	•	•	•
User statistics report	•	•	•	•	•
Server statistics report	•	•	•	•	•
Server daily log report	•	•	•	•	•
FirstClass Scripting	•	•	•	•	•
FirstClass Designer for custom forms development	•	•	•	•	•
Standards Support	7.1	8	8.1	8.2	8.3
Support for Directory Services clustering					•
Support for LDAP V3 Modify DN protocol					•
Support for mandatory external authentication for all users when running in master-slave mode without a full replication					•
Support for a configurable attribute/type descriptor to uniquely define entries on an external LDAP server					•
Transport Layer Security (TLS ver 1.0) will be added to outbound SMTP message delivery					•
Voice Over IP (VOIP) support initially for VOIP phone switches (CISCO VOIP switch)					•
Support for suRBL			•	•	•
CIFS / SMB (File-serving)		•	•	•	•
S/MIME		•	•	•	•
UTF-8 / Unicode (Internet Services message handling)		•	•	•	•
POP, IMAP, and LDAP over SSL	•	•	•	•	•
SMTP AUTH	•	•	•	•	•
RBL (Real-time Blackhole List) Support	•	•	•	•	•
WAP/WML wireless template toolkit	•	•	•	•	•
LDAP and Finger Directory clients	•	•	•	•	•
HTTP over SSL	•	•	•	•	•
POP3	•	•	•	•	•
IMAP4	•	•	•	•	•
SMTP	•	•	•	•	•
HTTP	•	•	•	•	•
XML-based template support	•	•	•	•	•
FTP	•	•	•	•	•
TCP and UDP protocol support	•	•	•	•	•
IPX protocol support	•	•	•	•	•
AppleTalk protocol support	•	•	•	•	•

Development, Integration & Migration Tools	7.1	8	8.1	8.2	8.3
FirstClass Directory Services			•	•	•
Support for user maintenance via LDAP v.3		•	•	•	•
Provide access to FirstClass directories from LDAP v.3 clients		•	•	•	•
Enabling external authentication through LDAP v.3		•	•	•	•
FirstClass Connector for Lotus Notes	•	•	•	•	•
FirstClass Connector for Microsoft® Exchange	•	•	•	•	•
FirstClass Migrator for Microsoft Exchange	•	•	•	•	•
FirstClass Migrator for Microsoft Outlook	•	•	•	•	•
FirstClass Rapid Application Developer (RAD)	•	•	•	•	•
FirstClass Rapid Application Developer unlimited licensing	•	•	•	•	•

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